



SOUTH SHORE 5 PUBLIC HEALTH ALLIANCE

HOSTED BY THE TOWN OF ROCKLAND
242 Union St, Rockland, Massachusetts 02370

JOB POSTING

Title: Regional Social Worker

Location: This position is based out of Rockland, MA. It provides services to the five municipalities that comprise the South Shore 5 Public Health Alliance - Hanover, Marshfield, Norwell, Pembroke, and Rockland.

Job Type: Full-Time, 40 hours per week

Salary: \$65,000 - \$75,000. Salary commensurate with experience.

Summary: The South Shore 5 Public Health Alliance is a collaborative coalition of five towns, working together through a Shared Services Arrangement (SSA) under Massachusetts' Public Health Excellence (PHE) grant program. We are looking for a compassionate, mission-driven Social Worker to join our team full-time and provide vital services across all five communities.

The individual will offer comprehensive social work support, including case management, building strong partnerships with community organizations, and connecting residents to critical resources. The role will focus on key public health challenges such as hoarding, mental health, and chemical dependency, ensuring individuals and families receive the care they need.

Job Responsibilities

- Build and sustain strong relationships with residents, local organizations, and community groups to cultivate trust and advance public health initiatives
- Conduct outreach events, workshops, and presentations to increase public awareness of available health resources and services
- Provide culturally responsive and trauma-informed support to underserved and marginalized populations, ensuring equitable access to resources
- Partner with healthcare systems, social service providers, housing authorities, and government agencies to improve the health and wellness of SS5 residents
- Identify unmet needs among residents in areas such as mental health, housing, substance use, and financial assistance, connecting individuals with appropriate resources and services
- Provide informational counseling services to individuals and families impacted by addiction, substance misuse, and related health issues; making appropriate referrals to available local programs
- Refer residents to the appropriate services that can assist with the procurement of support services (examples: fuel assistance, utility assistance, food stamps, the food pantry, childcare, housing,

emergency shelter, Social Security disability benefits, transportation, employment, legal resources, health insurance including MassHealth, domestic violence assistance and various support groups)

- Manage complex cases involving hoarding behaviors through direct intervention, case management, and compassionate support
- Work with housing authorities, mental health providers, code enforcement officers, and other stakeholders to resolve cases with care and empathy
- Develop and facilitate training for community partners on hoarding awareness, stigma reduction, and best practices for intervention
- Conduct surveys, focus groups, and other assessments to identify trends and emerging health challenges within coalition towns
- Maintain accurate case documentation and contribute to regular program evaluation reports
- Work with other town departments, sometimes as a liaison (examples: Police, Fire, School, Youth Coalitions, Council on Aging, Veteran's Services, etc.)
- Work closely with municipalities' police and fire departments, Councils on Aging, public schools, and nursing staff for coordination on relevant issues
- Attend coalition meetings and Board of Health meetings as necessary
- Demonstrate a commitment to diversity, equity, and inclusion through continuous development, modeling inclusive behaviors, and proactively managing bias

Qualifications:

- Master's Degree in Social Work (MSW) or related field required
- LCSW required; LICSW preferred
- Minimum of 3-5 years of experience in social work, public health, or community outreach
- Demonstrated experience working with hoarding cases and familiarity with trauma-informed care practices
- Strong understanding of public health systems and interdisciplinary resource networks
- Excellent interpersonal, communication, and problem-solving skills
- Ability to work independently and collaboratively across multiple towns
- Valid driver's license and reliable transportation required

Knowledge, Skills, and Abilities

- Ability to be self-motivated to plan, organize, and complete work accurately and on time with little direct supervision
- Strong interpersonal and communication skills and the ability to work effectively with a diverse community
- Cultural competence/cultural sensitivity and relationship-building skills
- Skilled in using technology and computers
- Ability to maintain confidential information

Interested candidates must submit a resume and cover letter to careers@bmestrategies.com. Incomplete applications will not be considered.